

## **WELCOME TO WENHAM HOLT NURSING HOME CONTINUING CARE UNIT**

The Unit is located in an extension to Wenham Holt Nursing Home and is owned by a private limited company Wenham Holt Homes Ltd. The Unit provides Continuing Care beds for Hampshire PCT under a contract which has been operating since April 2004. The Unit can accommodate up to 16 patients who are assessed as requiring NHS Continuing Care and assessment.

All patients treated at Wenham Holt remain NHS patients and the service they receive will be in accordance with the key principles of the NHS. All the nurses and care staff employed in the unit are working for Wenham Holt Nursing Home Ltd, supported by a specialist team from Hampshire PCT. The specialist team offer clinical supervision for the nursing staff and assess and advise on appropriate equipment for patients.

A full explanation of our services and facilities is provided in our patient guide a copy of which should be given to everyone who is admitted to the Unit, if you do not have a copy of this document please ask for one. If you would like to discuss any aspects of the care being provided or anything about the service please do not hesitate to ask the nurse in charge.

### **Some of the facilities and services provided are shown below.**

- **Visitor's minibus pick up service.** If you are travelling to visit the Unit by public transport we can arrange for you to be picked up from either Petersfield or Liss bus stop/train station. All we ask is that you give us some notice of your intended arrival time beforehand. This service is offered between 10.00 and 13.00 and 16.00 and 17.00 Monday to Friday (subject to the minibus being available). If you have problems arranging transport outside these hours please ask and we may be able to help you out.
- **Visiting hours** . Visitors are welcome at any time and are required to sign the visitors book by the front door. The night staff would appreciate warning by telephone if you were thinking of calling late at night.
- **\*Hairdressing** - we have a hairdresser who visits every Wednesday and appointments can be made for your relative/friend to have their hair cut, styled, set etc.
- **Activities** . A full activity programme is offered, including Bingo, cookery, social interaction and musical entertainment. \*One to one sessions of social care, hand massage etc can be arranged with our activities co-ordinator.
- **\*Newspaper deliveries** . Our local post office and general store (Rake Stores) will deliver newspapers if requested and can be contacted on 01730 892137.
- **\*Chiropody** . a chiropodist visits every six weeks.
- **Telephones and TV's** . You are welcome to use mobile telephones in the Unit and can bring in your own TV's or use one of ours if we have one available. All electrical appliances must be visually inspected by our competent person before use to ensure they are safe.

**The Unit telephone number is 01730 892711**

**\* There is an additional charge for these services.**